

INSTRUCTIONS SETUP



Notes on safe use of door operators There is a risk of serious or fatal injury if the ismartgate device is not used correctly.

Ø Keep children away from the ismartgate and the user interface. Ø Do not drive through the door until it has fully opened. Ø Observe all warnings and safety information in the installation and operating manual for the operator.

Notes on safe operation of the ismartgate device.

The ismartgate device may only be used on the operator in combination with a photocell.

INSTRUCTIONS SETUP

CONTENTS

l and information	Page 3		D 44
Legarmormation	Tage 5	Ismartgate Reset	Page 14
Intended use	Page 3	Initial operation IOS	Page 17
EU Declaration of Conformity	Page 3	Initial operation Android	Page 36
Technical Information	Page 4	Garage installation	Page 54
Functional description.	Page 4	Garage Motor installation	Page 56
Technical Data	Page 4	Garage Button installation	Page 57
Interfaces and LEDs for the PRO	Page 5	Gate installation	Page 59
Interfaces and LEDs for the LITE	Page 6	Wireless Gate kit sensor (GWS)	Page 60
What's in the Box	Page 7	Wireless Garage kit sensor (TWS)	Page 64
Considerations for installation	Page 11	Wired sensor (WDS)	Page 67
Download the App	Page 13		

LEGAL INFORMATION

INTENDED USE

The ismartgate may be used in combination with any compatible garage door or gate operator.

With an established network connection, the door can be opened and closed, the current door status and the door status by calendar day queried, settings can be made and administrators and users managed via the user interface (Apple, Android or computer browser).

In addition, with the corresponding accessories, a video live stream of the door system can be transmitted to the user interface.

Any use above and beyond this is deemed to be improper use and is therefore not permissible. Improper use will render all claims under warranty null and void.

Useful Links:

Website: https://www.ismartgate.com/

Manual: <u>https://setup.ismartgate.com/</u>

Compatibility Checker: https://ismartgate.com/compatibility-checker/

EU D	eclaratio	Remsol		
Manufacturer:	Name: Address:	REMSOL EUROPE S.L. Fructuós Gelebert, 2 (Office 4-2)		
Equipment:		Sant Joan Despi, 08970, Barcelona, SPAIN		
	Name: Model Number:	ismartgate Life / PRO ISG-02WXYYY (XX= NA,EU,UK,AU, YYY=102,103,202,203)		
	Product Type: *Supplied Accessor	Smart Garage Door Opener Accessory ies: Power adapter		
We, REMSOL EUROPE S.L., declare under our sole responsibility that the above referenced product complies with the following:				
Directives:		2014/53/EU 2009/125/EC 2011/65/EU		
Article 3.1a:	EN 60	Safety and Health 950-1:2008+A1:2010+A11:2009+A12::2011+A2:2013 EN 62479:2010		
Article 3.1.b:		EMC EN 301 489-1 V2.2.0 EN 301 489-17 V3.2.0		
Article 3.2: Freq 2.400 - 2.4835. GH	uency: Power: iz <100mW	RF Spectrum Efficiency EN 300 328 v2.1.1		
Additional Complia	RoHS:	EN50581:2012		
Signed for and on	behalf of:	REMSOL EUROPE S.L.		
Place: Barc	elona	Date: 15 May 2019		
Name:	Function:	Signature:		
Joan Llopart Masan	a CTO	Joan Kong		

FCC / IC Statement (USA / Canada)

Item No.: ISG-TWS & ISG-GWS / 2401.0

This device complies with FCC rules part 15. The operation of this device is subject to the following conditions:

1) This device may cause harmful interference, and

2) This device must accept any interference received, including interference that may cause undesired operation!

TECHNICAL INFORMATION

FUNCTIONAL DESCRIPTION

The ismartgate serves as an interface between end devices such as a PC (browser), Tablet or Smartphone (Android and iOS) and any compatible garage door or gate operator. Up to three (3) operators can connect to one (1) ismartgate Pro and one (1) door operator to one (1) ismartgate LITE. The ismartgate devices are then connected to a network using Wi-Fi or LAN.

This enables communication with the operator via a graphical user interface. Among other things, the door status can be queried and access rights assigned to users*. A web cam can be integrated via a plug-in and the door status transmitted per live stream to the user interface.

*10 users free of charge, while a paid plug-in allows you to add 100 or an unlimited number of users.

The connection can be established in two ways:

Client Mode (Standard):

The ismartgate is integrated into the home network via Wi-Fi. The end device must have a data connection with adequate bandwidth. This allows you to access and operate the user interface via the app or a browser from any location where the data connection is available.

Access Point Mode (Stand-alone):

The ismartgate functions as a Wi-Fi access point if no home network is available. A router is not required. The device can not switch automatically to the access point mode from Client Mode.

Access to user interface is only possible within the Wi-Fi radius. Remote Control is not possible.

Technical data

Power Supply input				
Rated voltage	100 - 240 V			
Rated Frequency	50 / 60 Hz			
Power Supply output				
Rated voltage	5V / DC			
Rated current	2 A			
Ismartgate Input				
Rated voltage	5V / DC			
Rated current	2 A			
Dimensions	110 x 110 x 27 mm			
(without power supply unit)				
Wi-Fi standards	2.4 GHz / IEEE 802.11b/g/n			

PRO ismartgate PRO INTERFACES & LEDS



5

LITE ismartgate LITE INTERFACES & LEDS



INSTRUCTIONS SETUP LITE PRO

WHAT'S IN THE BOX

ISMARTGATE PRO GARAGE KIT



WHAT'S IN THE BOX

ISMARTGATE LITE GARAGE KIT



INSTRUCTIONS SETUP LITE PRO

WHAT'S IN THE BOX

ISMARTGATE PRO GATE KIT



INSTRUCTIONS SETUP LITE PRO

WHAT'S IN THE BOX

ISMARTGATE LITE GATE KIT



CONSIDERATIONS FOR INSTALLATION

SETUP ENVIRONMENT

We recommend programming the ismartgate in a room close to home main Wi-Fi router, in a clean surface like a desk. It is also recommended to have both a Smartphone and PC. Finally make sure you have a power outlet close by, where to power on the ismartgate device.

1. PC (Laptop) : Use your laptop to follow this manual instructions.

2. Smartphone : To program ismartgate from the app.

3. Router: To make sure there is a strong Wi-Fi (2.4GHz Network) during programming.

4. Power Outlet: To power on your ismartgate device.

5. Desk: Flat surface to program the ismartgate device.



CONSIDERATIONS FOR INSTALLATION

ISMARTGATE PLACEMENT

Make sure ismartgate is placed in the area with 50% or more Wi-Fi signal strength.

Wi-Fi must be 2,4Ghs-802.11 b/g/n (NOT 5Ghz - 802.11 ac)

Device can be placed next to Garage Door opener or Wall Mounted Push Button



PROGRAMMING ISMARTGATE

Download APP (ismartgate Access)



Download the "ismartgate Access" APP for your iPhone/iPad or for your Android phone.







Google Play







RESETTING ISMARTGATE

THE DEVICE MUST BE POWERED ON

1

With the help of a paperclip, press the RESET button for about 10 seconds.



RESETTING ISMARTGATE

THE DEVICE MUST BE POWERED ON

2

To check RESET has been successful, turn the ismartgate device to the front and check that "Connection & Status" lights are off.



RESETTING ISMARTGATE

THE DEVICE MUST BE POWERED ON

3

Wait 2 minutes until you see blinking:

- Status green light
- Power red light
- Wi-Fi blue light

Then re-program the ismartgate.

If RESET is successful, re-program the ismartgate device, go to page <u>36</u> for Android, and <u>17</u> for iOS



INSTRUCTIONS SETUP LITE PRO





On your phone, look for the logo of the ismartgate app and click on it to open the app Wait for the introductory screen to go away.

Press "No, Thanks"





Press "Start Configuration"

Power up the ismartgate. Afterwards, press "Model Pro/Lite"

Wait 2 minutes until a sound comes on (only in the PRO version). And Select "Next"

18

PROGRAMMING ISMARTGATE (iOS)





Connection light blinks blue

You only have 15 minutes to start the configuration, if the light starts blinking red, please unplug the device and plug it in again.

Please go to page 20



Connection light blinks green

Please go to page 26



Connection light blinks red

Please go to page 14







1. You should now leave the ismartgate app 2. Go to the "Home" app and follow the steps from this animation above.

Press "No"





Go to your main screen and open the "Home" app Select the "Add Accessory" option.







If the connection is successful, press the "Add to Home" button.

The QR code is at the back of the ismartgate device

Scan the QR code. Please make sure your phone is connected to a 2.4GHz network, the one you want the ismartgate to connect to.



PROGRAMMING ISMARTGATE (iOS) HOME APP SETUP



Press the "Allow" button.

Now your ismartgate is connecting to your Wi-Fi network. Wait 30s seconds If after 30 seconds, the device Wi-Fi light is still in red. Reset the ismartgate and try again. To reset go to Page 14.







1. Assign a "room" for the device (ie. garage). 2. Press the "Continue" button. Press the "Continue" button.

Press the "Continue" button.



Press the "Continue" button.







 Assign a "room" for the garage Door (ie. Garage).
Press the "Continue" button. Press the "Continue" button.



Press the "Done" button.



On the Home App, you should see the doors available, but you need to finish the configuration in the ismartgate app in order to use them. 25





Go to phone main screen and open the

ismartgate app again.

You will be back to the same step you were before "Wi-Fi Connection".

Make sure that your iphone is connected to the same Wi-Fi as the ismartgate.

Click "Next".



The app will now look for devices to connect. Once found, you will see an icon of your ismartgate device. Click on it. If the "iSmartgate Access App" doesn't find your "ismartgate device", follow these steps: 1) Go to your iPhone main settings 2) Go to Privacy > Local Network 3) Be sure that the "iSmartgate" has this permission enabled.





Press "Next", after choosing your language



Define how many doors you want to control: 1. Start "Enabling" DOOR 1 2. Scroll down.



4. Sensor type. Check carefully!



5. Sensor ID. Then Scroll down

Fill the following fields:

Door mode: Garage / Gate Door Images: Default / Custom (you can upload pictures of your garage door open/closed) Door name







Please go to Page 29



HOMEKIT









A warning will pop-up. Please read carefully.

Press "Continue Setup"









Define your settings as the "admin" of the device: 1. Write down your UDI in a safe place. 2. Scroll down.

Fill in the fields:

1. New Password: Define your ismartgate account Password.

2. Retype new Password: for security reasons.

3. Contact Name: Put your name.

4. Email: Put your email address.

5. Introduce the Google security code to activate the door

with Google Assistant (mandatory). Write it down in a secure location.

Click "Next"



1. Define the name of the ismartgate device itself (not the doors). This name can be changed later.

2. Press "Next".



PROGRAMMING ISMARTGATE (iOS) HOME + ISMARTGATE ACCESS APP SETUP

your ismartgate device from anywhere

with a Smartphone, Tablet, PC and Apple

Watch.

1. Read Terms & Conditions.

2. Scroll down.





1. Accept Terms & Conditions to enable the Remote Access. 2. Press "Next".

Please, keep in mind that the Remote Access feature takes 10 minutes to be available to use.











If you see the above screen, your ismartgate is successfully connected to your WiFi network.

Please go to Page 54



If you see the above picture, it means the ismartgate is not connecting to your smartphone.

Please go to Page 14







A warning will pop-up. Please read carefully.

Press "Only Homekit"









Close the "ismartgate" app.

Go to "iPhone main screen" on iPhone and open the "Home" app.

Your ismartgate device is already set up on your Apple Home App. You can control your garage from this app and using voice commands with Siri.





On your phone, look for the logo of the ismartgate app and click on it to open the app



Wait for the introductory screen to go away.



Press "No, Thanks"





Press "Start Configuration"

Power up the ismartgate. Afterwards, press "Model Pro/Lite"

(only in the PRO version). And Select

Wait 2 minutes until a sound comes on

"Next"




Connection light blinks blue

You only have 15 minutes to start the configuration, if the light starts blinking red, please unplug the device and plug it in again.

Connection light blinks green

Please go to page 52



Connection light blinks red

Please go to page 14

Please go to page 38





You can see the instructions to connect to the ismartgate generated network from the ismartgate app Go to the Wi-Fi settings on your phone.





Select "Wi-Fi" (aka. WLAN) Settings.

Enable "Wi-Fi" settings on your phone if you haven't done so yet.





From the list of available Wi-Fi networks, select the one starting with "iSG-XXXXXXXXX".







A message will "pop-up" indicating the "iSG-XXXXXXXXXX" network does NOT have internet access. Please stay connected to that network. You can check you successfully connected to the "iSG-XXXXXXXXXX" network if you see a message saying "Connected" beneath the network name.





Open the "ismartgate" app again.

You will be back to the same step you were before connecting to "iSG-XXXXXXXXXX" network. Press "Next". The app will now look for devices to connect. Once found, you will see an icon of your ismartgate device. Click on it.





Press "Start Configuration"



Define how many doors you want to control: 1. Start "Enabling" DOOR 1 2. Scroll down.



Fill the following fields:

Door mode: Garage / Gate Door Images: Default / Custom (you can upload pictures of your garage door open/closed) Door name 4. Sensor type. Check carefully!



5. Sensor ID. Then Scroll down





After scrolling down to the bottom, press "Next".



NOTE: Do not forget to enable the second or third door in case you need them.



Define your settings as the "admin" of the device:

1. Write down your UDI in a safe place 2. Scroll down.



Fill in the fields:

Choose any Google security code to activate the door with Google Assistant (mandatory). Write it down in a secure location. This code did NOT exist before this moment.



ismartgate CONFIGURATION Step 3: Network Configuration Ismartgate Identifier: 1 home Select your Wi-Fi mode 2 Client Mode (Standard installation) • Configuration mode 3 Automatic •

Fill in the fields:

1. Introduce your preferred name for ismartgate device (it can be changed later)

2. Wi-Fi Mode: Client Mode (to connect to your home Wi-Fi network) / Stand Alone (to have ismartgate create its own Wi-Fi network)

3. Configuration mode: Automatic (recommended) / Manual (to put the information from your Wi-Fi network manually) Scroll down

iSmartgate lo	dentifier:		
home			
Select your V	Vi-Fi mode		
Client Mod	le (Standard insta	llation) 🔹	
Configuratio	n mode		
Automatic		,	
Ŷ	Scan Wi-fi netw	orks	
			-

ismortgate CONFIGURATION Scan Wi-fi networks Intervent selected, please press scan button -Intervent selected, please press scan button -Int

NOTE: DO NOT HIT NEXT YET.

Press scan Wi-Fi networks if you chose the "Automatic" (recommended) option.

Wait for the list of available Wi-Fi networks to display.

On the list of available "Wi-Fi" networks, select your home Wi-Fi network (the network where you want your ismartgate device to connect). Please know that it needs to be a 2.4GHz network.

We strongly recommend to select only the Wi-Fi with "green" color. If your Wifi appears in "red", please try to improve its signal.



X



Smartphone, Tablet, PC and Apple Watch:

1. Read Terms & Conditions 2. Scroll down.

2. Press "Next"

Remote Access. 2. Press "Next".





Scroll down and check the color of your ismartgate device connection light



1. Read the 4 possible options for the device "Connection Status". 2. Press "Finish" The device will now reboot. Wait for approx. 2 minutes. In the meantime, please make sure you are connected to same Wi-Fi network as the ismartgate device















Select "Wi-Fi" (aka. WLAN) Settings.



Enable "Wi-Fi" settings on your phone if you haven't done so yet.







From the list of available Wi-Fi networks, select the one where you already connected your ismartgate device. Check that you are successfully connected to that network. For that, look for the "Connected" message under the network name.







, your If y nected to the

Please go to Page 54



If you see the above picture, it means the ismartgate is not connecting to your smartphone.





Contact to your ismartgate Administrator to ask for: 1) UDI 2) Login (default is admin) 3)Password (default is blank)

Wait for your phone to connect with your ismartgate.

Once you have these credentials, press "Done".







If you see the above screen, your ismartgate is successfully connected to your WiFi network. If you see the above picture, it means the ismartgate is not connecting to your smartphone.

Please go to Page 54

Please go to Page 14

GARAGE INSTALLATION



Go to Page 55

Go to Page 57

GARAGE MOTOR INSTALLATION

INSTRUCTIONS SETUP LITE PRO

INSTALLING ISMARTGATE

GARAGE MOTOR PLACEMENT AND INSTALLATION

To know how to connect the ismartgate to your specific motor, please go to the Compatibility Checker: https://ismartgate.com/compatibility-checker/

PUSH BUTTON INSTALLATION

PUSH BUTTON INSTALLATION

Unscrew the push button from the wall.

Unscrew (not completely) the 2 screws from your opener.

Wire the ismartgate outputs to the screws on your push button. Polarity does NOT matter. Then screw again.

Screw your push button back.

GATE MOTOR INSTALLATION

A

if your ismartgate does not fit inside the gate operator / control box, we strongly recommend to put the ismartgate device inside an ismartgate IP waterproof enclosure

To know how to connect the ismartgate to your specific motor, please go to the Compatibility Checker: https://ismartgate.com/compatibility-checker/

ISMARTGATE WIRELESS SENSORS

ISMARTGATE WIRELESS MAGNETIC SENSOR (GWS) INCLUDED IN THE GATE KIT

Transmitter: 2401 Mhz Type: Magnet temperature indicator: included Range: 50 ft Operating temperature: -25°C / 70°C Batteries: 2x Type-N (1.5V) Life span: 18 months Waterproof: Yes

ISMARTGATE WIRELESS SENSORS

ISMARTGATE WIRELESS MAGNETIC SENSOR (GWS) INCLUDED IN THE GATE KIT

Test the sensor: move the sensor as the images above and see if the ismartgate status light (yellow) blinks rapidly

COMPATIBLE GATES WITH THE GWS SENSOR

INSTRUCTIONS SETUP

INSTALLING ISMARTGATE SENSORS

COMPATIBLE GARAGE DOORS WITH THE GWS SENSOR

63

ISMARTGATE WIRELESS SENSORS

ISMARTGATE WIRELESS TILT SENSOR (TWS) INCLUDED IN THE GARAGE KIT

Transmitter: 2401 Mhz Type: Gravity Sensor temperature indicator: included Range: 50 ft Operating temperature: -25°C / 70°C Batteries: 2x Type-N (1.5V) Life span: 18 months Waterproof: Yes

ISMARTGATE WIRELESS SENSORS

ISMARTGATE WIRELESS TILT SENSOR (TWS) INCLUDED IN THE GARAGE KIT

Test the sensor: move the sensor as the images above and see if the ismartgate status light (yellow) blinks rapidly

COMPATIBLE GARAGE DOORS WITH THE TWS SENSOR

SECTIONAL

SENSOR PLACEMENT:

 UP-AND-OVER

SENSOR PLACEMENT:

ISMARTGATE WIRED MAGNETIC SENSOR (WDS) INCLUDED IN THE MINI WIRED KIT

Sensor connection instructions for the ismartgate PRO:

ISMARTGATE WIRED MAGNETIC SENSOR PLACEMENT ON A ROLLER GARAGE DOOR

A) Installation on a Roller Door

Attach your magnetic wired sensors to your roller door as per drawing below.

ISMARTGATE WIRED MAGNETIC SENSOR PLACEMENT ON A SECTIONAL GARAGE DOOR

B) Installation on a Sectional Door

Attach your magnetic wired sensors to your Sectional Door as per drawing below.

ISMARTGATE WIRED MAGNETIC SENSOR PLACEMENT ON A SLIDING GATE

C) Installation on a Sliding Gate

Attach your magnetic wired sensors to your sliding gate as per drawing below.

ISMARTGATE WIRED MAGNETIC SENSOR PLACEMENT ON A SWING GATE

D) Installation on a Swing Gate

Attach your magnetic wired sensor to your swing gate as per drawing below.

CONGRATULATIONS!

Your installation is done.

www.ismartgate.com